

COMPETENCIES

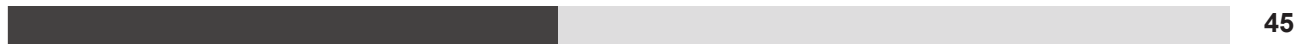
Service & Support

OVERVIEW

This report presents results regarding the candidate's natural tendency to succeed in core competencies related to the role. These results are based on an assessment of the candidate's personality. They provide insight into innate characteristics not easily observed from interviews, simulations, or other assessments.

Integrity

Acts honestly in accordance with moral or ethical principles.



Rule Compliance

Adheres to directions, policies, and/or legal guidelines.



Customer Focus

Provides courteous, timely, and helpful service to encourage client loyalty.



Professionalism

Acts in accordance with job-related values, principles, and standards.



Accountability

Accepts responsibility for one's actions regardless of outcomes.



Positive Attitude

Displays a positive disposition towards work.



Solving Problems

Identifies solutions given available information.



Managing Conflict

Resolves hostilities and disagreements between others.



Overall Score

